



INTERNAL QUALITY ASSURANCE SYSTEM

FACULTY: _____ YEAR _____

DEGREE: _____

The aim of this questionnaire is to compile information on general satisfaction with admission and acceptance processes. Information will be drawn from the data obtained and will be used by the Quality Assurance Committee to analyse and improve the degree programme. Given the relevance of the information requested, it is of utmost importance that you answer in a sincere and responsible fashion.

Please assess the following aspects according to the following **satisfaction level** scale:

(1) Very poor / I strongly disagree

(5) Very well / I strongly agree

Gender : Male Female

SELECTION, ADMISSION AND ENROLMENT	1	2	3	4	5
1. The previous information (preregistration, admission, enrolment process...) on the Degree offered by the University of Murcia.					
2. Satisfaction with selection and admission processes at the University of Murcia.					
3. Service and assistance at the Faculty Office.					
4. Information provided by the Faculty Office.					
5. In general, I am satisfied with the enrolment process.					
STUDENT GUIDANCE	1	2	3	4	5
6. The applicants' profile (skills and competences to adequately face new studies) is clear and public.					
7. Information provided on the syllabus: subject programmes, competences, methodology, assessment criteria, teaching staff in charge, etc.					
8. Usefulness of activities for academic guidance (Welcoming Day, Induction Course, information on the different University and Faculty services, etc.)					
9. The activities for academic guidance are interesting and favour integration within the University.					
10. In general, I am satisfied with guidance activities for students.					

Please indicate three positive and three negative aspects relating to these topics. Your suggestions for the improvement of these topics are welcomed (you can use the back of the form to this end)

POSITIVE ASPECTS	NEGATIVE ASPECTS
1	1
2	2
3	3