



## DISPUTE SETTLEMENT PROCEDURE

The procedure for the resolution of conflicts that may arise for a student during his/her doctoral training is regulated by article 16 of the Regulations governing doctoral studies at the University of Murcia (“Reglamento por el que se regulan las enseñanzas oficiales de doctorado de la Universidad de Murcia”):

### Article 16.- Dispute settlement procedure

1. In the event of non-compliance with any of the points included in the Document of Commitment or any other disagreement related to the student's training within his/her doctoral programme, any of the parties may inform the Coordinator of the programme, who will act as mediator for the parties to reach an unanimous agreement that will put an end to the controversy.
2. If mediation has not led to a resolution of the conflict within two months of the Coordinator being informed, the conflict shall be referred to the General Doctoral Committee, which shall issue a decision within three months, after hearing the parties and the Coordinator of the doctoral programme.
3. An appeal may be lodged with the Rector against the decision of the General Doctoral Committee, under the terms set out in Law 30/1992, of 26 November, on the Legal Regime of the Public Administrations and Common Administrative Procedure.